

## **PV WATER HEATING 12 MONTH REPLACEMENT WARRANTY**

The Appliance is warranted to be free of defects in materials and workmanship for a period of 12 months from the date of purchase. Subject to those warranties which by law cannot be excluded.

This warranty shall not apply in the following cases:

- Any defect or damage which is a result of repair, alteration or modification carried out without written permission of PV Waterheating.
- The use of parts not manufactured, sold or approved by PV Waterheating are used in any replacement or repair.
- The product is operated on a Solar Panel supply which exceeds the ratings specified in the Solar Panel selection guidelines.
- Damage as a direct result of incorrect installation or being used for a purpose for which it is not designed, sold or otherwise not in accordance with any specified instructions for use
- Damage as a result of operating the appliance when it is known to be defective
- Parts requiring replacement due to normal wear and tear including the replacement of the following parts: circulation pump
- Damage caused directly or indirectly by lack of user care, quality of water, corrosion caused by the use of salt water or incorrect Solar Panel selection

What else you need to know:

- The following conditions will compromise and in some cases cancel your warranty
- This warranty applies to the original owner only
- This warranty does not cover the cost of postage of the appliance for service
- PV Waterheating takes no responsibility for the loss or damage of the appliance prior to being received by the company.

For Product Warranty claims or Support please contact: [Info@PVwaterheating.net.au](mailto:Info@PVwaterheating.net.au)

Before you start:

- The Copperhead Water Heater is intended to be used with fresh water. The use of heavily chlorinated or salt water is not recommended, as this may damage the internal components.
- The Copperhead Water Heater unit is not to be submersed into a vessel of water or to be left out in heavy rain.
- The Copperhead Water Heater is powered by a 24v Solar Panel (150w to 200w recommended). This is sold separately or BYO.
- Designed to heat up to a set point of 45 degrees Celsius with a water capacity of up to 20 litres. Can take up to 6 hours of direct sun depending on conditions.
- The use of an insulated vessel is recommended. For example an Esky.
- The 12 volt 2AMP accessory port can be used for charging of devices (adaptor not supplied) or running of a camp shower accessory (not supplied)
- The use of the 12 volt, 2 AMP accessory port may impact efficiency in water heating where insufficient solar power is available.